

Remembering Arthur and Star

Fiona Francis - Safeguarding and Quality Assurance Service Manager

Charlotte Hinder/Dee Dee Alexandre - Named Nurse for safeguarding Children and Young People

Tanya Westall – Lead Safeguarding Adviser for Education

Lou Forrester – Education Safeguarding Lead - MASH

Aims and objectives

- Summarise the findings of the national review
- Apply the learning to local practice and key messages for Swindon.
- Consider if this could happen in Swindon?
- Identify how we apply changes to our own practice based on the learning from today, to improve outcomes for children in Swindon

Add your service area on the slide master (instructions on the first slide)

Child Safeguarding Practice Review Panel

- Children and Social Work Act 2017
- Independent and Multi-agency
- Commissions reviews of serious child safeguarding cases
- Reviewed all rapid reviews and CSPRs (case reviews) from local authorities nationally
- Focus on improving learning, professional practice and outcomes for children

Add your service area on the slide master (instructions on the first slide)

Methodology

- Chronology and significant events Key Practice Episodes (KPE)
- Reflective conversations with professionals; family members; perpetrators (Frankie Smith and Savannah Brockhill)
- 1,500 other rapid reviews, 30 of which featured poor management of risk and decision making
- Behavioural insights - considered how decisions in other high risk environments - Behavioural Insights Team to consider how behavioural science might inform decision making in CP practice

Add your service area on the slide master (instructions on the first slide)



Arthur Labinjo-Hughes was a little boy who loved playing cricket and football. He enjoyed school, had lots of friends, and was always laughing. Arthur died in Solihull aged six on 17th June 2020. His father's partner, Emma Tustin, was convicted on 1st December 2021 of his murder. Arthur's father, Thomas Hughes, was convicted of manslaughter. They are now both serving prison terms.

Add your service area on the slide master (instructions on the first slide)



Star Hobson was an inquisitive toddler who loved to listen to music and would dance in her baby walker, laughing and giggling. Star died in Bradford aged 16 months on 22nd September 2020. Her mother's partner, Savannah Brockhill, was subsequently convicted of murder on 15th December 2021 and her mother, Frankie Smith, was convicted of causing or allowing her death. They too are now in prison.

Add your service area on the slide master (instructions on the first slide)

Arthur and Star's Lived Experience

Consider:

Where are the **key critical points** and/or the **missed opportunities**

Add your service area on the slide master (instructions on the first slide)

Chronology - table top exercise

Having heard Star and Arthur's stories, in your groups, discuss :

- The missed opportunities
- The key critical points
- Where could professionals have intervened?

Add your service area on the slide master (instructions on the first slide)

Break

Break for 15 mins

Add your service area on the slide master (instructions on the first slide)

Key Practice Episodes - Arthur

Add your service area on the slide master (instructions on the first slide)

KPE 1

- Support for Arthur to deal with the trauma of his mother going to prison

KPE 2

- Response to domestic abuse incident between Thomas Hughes and Emma Tustin

KPE 3

- a) Response to referral from Arthur's paternal grandmother
- b) Home visit and after

KPE 4

- Response to photographs of bruising on Arthur

KPE 5

- Understanding the role and impact of Emma Tustin after Thomas Hughes and Arthur move to live with her from March 2020

KPE 6

- Contact with Arthur and the wider family by school and other agencies March - June 2020

Key Practice Episodes - Star

Add your service area on the slide master (instructions on the first slide)

KPE 1

- Identifying risk in the pre- and post-birth period

KPE 2

- Referral from domestic abuse service (Dare2) - assessment and decision making

KPE 3

- Concerns about Savannah's care of Star and domestic abuse to Frankie

KPE 4

Bruises to Star and the Child Protection Medical

KPE 5

- Continuing concerns about Star from family members

KPE 6

- Video of Star with bruises

Key findings:

- **Weakness in information sharing** and seeking within and between agencies - no clear picture of what was happening – Maria Colwell; Tyra Henry; Peter Connelly, Victoria Climbe.
- **Family concerns** not listened to and too much taken at face value
- **Lack of robust critical thinking and challenge** – professionals views became fixed – Father was protective; family being malicious
- **Failure to trigger statutory multi-agency CP processes** – SD not held; CP Medical
- **Sharper specialist child protection skills and expertise**
- **Leaders' responsibilities** to create conditions for this complex work.

Add your service area on the slide master (instructions on the first slide)

Recommendations:

The Panel makes one core recommendation, and eight further, more specific recommendations

Add your service area on the slide master (instructions on the first slide)

Recommendations:

- **Core recommendation:**
 - Develop a new approach to undertaking child protection work
- **Eight further recommendations:**
 - A new expert led, multi agency model for child protection investigation, planning, intervention and review
 - Establishing National Multi- agency Practice Standards
 - Strengthening the local Safeguarding Partners to ensure proper co ordination and involvement of all agencies

Add your service area on the slide master (instructions on the first slide)

Eight further recommendations cont.:

- Changes to multi agency inspections to better understand local performance and drive improvement
- A new role for the Child Safeguarding Practice Review Panel in driving practice improvement in Safeguarding Partners
- A sharper performance focus and better co ordination of child protection policy in central Government
- Using the potential of data to help professionals protect children
- Specific practice improvements in relation to domestic abuse

Add your service area on the slide master (instructions on the first slide)

Local Reviews and Rapid reviews - What we know in Swindon

1. LCSPR Babies with injuries– information sharing
2. LCSPR Bella and Ben January 2023
3. LCSPR Alan March 2023

Rapid Reviews – understanding of DA in the wider context of violence families; information sharing; reassessing new families; speed at which child's life can change

Add your service area on the slide master (instructions on the first slide)

Systems Framework

Add your service area on the slide master (instructions on the first slide)

Framework table exercise

On your tables you will see one of the System Frameworks:

- Systems and Processes
- Practice and Practice Knowledge
- Leadership and Culture
- Wider Service Context

Add your service area on the slide master (instructions on the first slide)

SYSTEMS and PROCESSES

(including key decision points on continuum of care pathway, sharing information and use of specialist assessment)

Appropriate information sharing and seeking – the full picture of what is happening in a child’s life – timely and appropriate information sharing ; information seeking

Critical thinking and challenge within and between agencies

Behavioural Biases-

Diffusion of responsibility

Source Bias

Confirmation Bias

Risk aversion

Critical Thinking and Challenge within and between agencies

PRACTICE and PRACTICE KNOWLEDGE

(incorporating the Panels “Key Practice Themes to make a Difference”)

Understanding a child’s daily life and where this might not be straight forward

Listening to the views of wider family who know the child well

Specialist Skills and Expertise for working with families whose engagement is reluctant or sporadic

Working with diverse communities

Appropriate responses to DA

Specialist skills and Expertise for undertaking child protection investigations

LEADERSHIP and CULTURE

Leaders create the operating context in which child protection decisions are taken – at a strategic level – clarity of vision; responsibilities and resources; robust governance; a culture of learning, improvement and challenge.

Laming 2003 – it is the vital necessity of CS Leaders to have their 2finger on the pulse” about the quality and effectiveness of child protection practice.

Leaders create a learning culture within which reflective supervision can take place and thrive

WIDER SERVICE CONTEXT

Effective risk assessment and decision making in Child protection is affected by:

Workforce development – recruitment and retention

Social Work and Health Visitor case loads

Access to mental health services

Funding levels and the strategic use of funding to invest in family support services

Impact of wider socio-economic and matching priorities to resources.

Review the framework and answer these questions

- **Does this describe Swindon?**
- **What do we do well?**
- **What do we need to change and how we might achieve this?**

Add your service area on the slide master (instructions on the first slide)

Exercise Feedback some key themes?

Add your service area on the slide master (instructions on the first slide)

Message to practitioners from National Panel

- **Those working in frontline practice undertake one of the most onerous and complex of public services**
- **The media do not understand** – it is important that we recognise those children who are protected from harm by you and to thank you for what you do everyday, 24 hours a day over holidays , during Covid and that you go beyond what is expected of you.
- Thank you

Add your service area on the slide master (instructions on the first slide)

Review Aims and objectives

- Summarise the findings of the national review
- Apply the learning to local practice and key messages for Swindon.
- Consider if this could happen in Swindon?
- Identify how we apply changes to our own practice based on the learning from today, to improve outcomes for children in Swindon

Add your service area on the slide master (instructions on the first slide)

DfE implementation documents for consultation

Links to consultation events and an online consultation survey:

[Children's social care strategy: Stable Homes, Built on Love - Department for Education - Citizen Space](#)

[Children's Social Care National Framework and Dashboard - Department for Education - Citizen Space](#)

[Child and Family Social Worker Workforce - Department for Education - Citizen Space](#)

Add your service area on the slide master (instructions on the first slide)

Thank you

www.swindon.gov.uk

