

Working with Resistant Families*

Course Description: This course is aimed at teams working with children and/or their parents who contribute to assessing, planning, intervening and evaluating the needs of a child and parenting capacity where there are safeguarding/child protection concerns. The training will equip practitioners to understand the context and their responsibilities when working with hostile, resistant families and those who use disguised compliance. It aims to increase practitioner's confidence working with challenging, uncooperative or reluctant parents and explores how to identify and respond to disguised compliance to ensure the best outcome for the child.

Target Group: In addition to level 1 training this course is aimed at all staff working in settings who may be in contact with children, young people and/or parents/carers who may become aware of possible abuse or neglect.

Training Level: Level 2/3 (suitable for update training)

Pre-Requisite Learning: We recommend delegates complete child protection training at Level 1 or 2 before attending this course

Aims/Objectives:

- Explore strategies for maintaining a child centred 'authoritative' approach with resistant families
- Be better equipped to recognise 'disguised compliance' in families, particularly where child neglect is a concern
- Recognise the characteristics and behaviours of families and professionals who are engaged in a 'resistant' relationship
- Reflect on professional and personal fears, experiences of resistance (passive/aggressive/disguised) with a view to developing appropriate/alternative strategies
- Identify the importance of reflective, critical, analytical practice and the importance of regular supervision
- Review techniques and approaches to help practitioner to develop resilience techniques when working with complex families

Course Type: Classroom

Length of Course: 1 day

Valid for: Designated Safeguarding Lead (DSL) and any deputies within schools and early years settings, need their training to be updated every 2 years in line with Keeping Children Safe in Education Guidance 2016. For all other staff, the LSCB recommends that child protection training is refreshed every three years

Cost: £100 to organisations that do not contribute to the Swindon LSCB budget
£25 for Early Years staff
Free of charge to all partner agencies

Apply for a place via the [LSCB Training Booking Form](#)

